

**Faculty of Business Management****BBA I-Year, CBCS-II Semester Backlog Examinations, Dec/Jan 2019-20****PAPER: Organizational Behavior**

Time: 3 hours

Max Marks: 80

**Section-A**

- I. Answer any FIVE of the following questions. (5x4=20 Marks)
1. Briefly explain the features of organizational behavior.
  2. Explain the learning process.
  3. Differentiate between formal and informal groups on organizations.
  4. Trait theory.
  5. What do you understand by resistance to change?
  6. Leader Vs Manager.
  7. Conflict Resolution.
  8. Group cohesiveness.

**Section-B**

- II. Answer the following questions. (5x12=60 Marks)
9. (a) Discuss the nature and scope of organization behavior in the field of management.  
(OR)  
(b) Explain the contributions of various disciplines to organizational behavior.
  - 10.(a) Write the components of attitude. How does attitude determine the behavior of an individual?  
(OR)  
(b) Evaluate the contribution of trait theories of personality to the study of organizational behavior.
  - 11.(a) Explain in detail the types of groups in organizations and the various group decision making techniques.  
(OR)  
(b) How are group decisions made? Justify that the group decisions are more Effective.
  - 12.(a) Describe in detail the different styles of leadership.  
(OR)  
(b) Compare and contrast Maslow's need Hierarchy theory with Herzberg's Two-factor theory of motivation.
  - 13.(a) Discuss the human reactions to organizational change? Suggest to ways to overcome the resistance to change.  
(OR)  
(b) Briefly discuss the three stage models of successful change.

\*\*\*\*\*