

**Faculty of Business Management****BBA I-Year, CBCS-II Semester Backlog Examinations –January, 2021****PAPER: ORGANIZATION BEHAVIOUR**

Time: 2 Hours

Max Marks: 80

I. Answer any **FIVE** of the following questions

(5x16=80 Marks)

1. Define "Organizational Behavior"? Explain the meaning, nature and scope of OB?
2. Write in detail about the need and significance of organizational behavior? State the features of it?
3. Define "Personality"? Explain the determinants of Personality?
4. What do you mean by "Perception"? Explain the perceptual Process?
5. Write about the importance of Group Behavior? What do you mean by formal and informal groups?
6. Explain the stages in group development? Write about group cohesiveness?
7. Write about Maslow's Need Hierarchy theory of Motivation?
8. Explain the Fielder's Contingency Model of Leadership?
9. Why Organizational Conflicts will arise? State the remedial measures to resolve the conflicts?
10. Why "Organizational Change" is required? What is Resistance to change and how you will overcome it?

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